

What's up, Doc?

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FV HOSPITAL HAS BEEN ACCREDITED BY JCI FOR THE 2ND TIME

FV Hospital recently celebrated its second JCI Accreditation - the world's leading accreditation of health service quality appraisal, focusing on patient safety, quality of health care and system of management processes.

After a period of rigorous assessment (from January 14-18, 2019), FV Hospital has been recognized by JCI survey experts to comply with international standards in the process of serving, treating, and ensuring the highest level of safety for patients. In

the final report of the results of the survey on January 18th, Ms Patricia O'Shea MD - member of the JCI Quality Survey Board gave her praise to FV staff: "FV has got so many dedicated staff who always put patient safety first. Thank you for showing me the passion and effort to maintain the quality of service. Obviously not JCI but people and procedures at FV Hospital have made everything better. Three years ago, you were committed to maintaining quality, safety for patients and now you have achieved that. I hope to see you again in the next 3 years".

FV Hospital previously celebrated its first JCI Accreditation in 2016. As a rule, hospitals with this certificate will be re-assessed periodically every 3 years, with increasing levels of rigor to ensure continuous progress in service quality of hospitals in the system. With 1,200 measuring and detailing factors for each service and each stage of operation, the JCI set of standards is considered by experts as a "gold standard" for health service.

HAPPY VIETNAMESE DOCTOR'S DAY | 27/2/1955 - 27/02/2019 |

To celebrate Vietnamese Doctor's Day, FV Hospital would like to send to all doctors, nurses and colleagues working in the field of healthcare our best wishes! We are thankful to our white-coated heroes for always preserving their ethical, professional and caring attitude to help those in need.



DR LAM XUAN THUC QUYEN OFFICIALLY JOINS FV'S PAEDIATRICS & NEONATOLOGY DEPARTMENT

From December the 10th, 2018, Dr Lam Xuan Thuc Quyen officially joined the team of FV doctors as a senior consultant of the Paediatrics & Neonatology Department. Dr Quyen has more than 20 years of experience in emergency care for infants and youngsters.

Dr Quyen graduated from Can Tho University of Medicine

and Pharmacy in 1998 and obtained a Master's degree at Ho Chi Minh City Medicine and Pharmacy University in 2008. Prior to working at FV Hospital, Dr Quyen held the position of Deputy Director of Phuong Chau Hospital (Can Tho), Head of Quality Management Department of Hoan My Cuu Long Hospital, and worked at Cardiology - Kidney - Blood Department of Can Tho Children's Hospital. Dr Quyen shared; "What impressed me most when I came to work at FV was the care and enthusiastic support from my colleagues for new members. This will be a huge advantage to help me accomplish my job in taking good care of patients from now on."

DR MCKINNON COLLABORATES WITH CHILDREN OF VIETNAM FOUNDATION TO PROVIDE TREATMENT FOR CHILDREN UNDERGOING NEUROFIBROMATOSIS

At the start of 2019, Prof. Dr McKay McKinnon - the world's leading neurosurgeon - continued to bring his amazing gift of free surgery to patients of the Children of Vietnam Foundation at FV Hospital.

Truong Thien Nhan (15 years old, An Giang), was diagnosed with blepharitis and had been suffering from neurofibromatosis since he was 1. Not long after his first surgery, his tumor suddenly grew again, even bigger than before. At the second surgery, the doctor used a sling to hang the eyelids to help him see better. However, this temporary solution did not prevent the growth of the tumor which became worse, similar to a large piece of meat covering his eyelids.

In January 2019, the Children of Vietnam Foundation received requests for help from Thien Nhan's family. After an examination, FV doctors identified his case as a very difficult one. Neurofibromatosis, plus the loss of a sphenoid, puts the child at risk of Optic Atrophy which can lead to blindness without radical surgery. Thanks to the connections of the Children of Vietnam Foundation, Thien Nhan was operated on by Dr McKinnon at FV on January 17th. The surgery lasted 5 hours, dealing with issues related to the eye, maxillofacial, oncology, neurology and physical appearance. Specifically, Dr McKinnon completely removed the fibrous tumor, using a layer of a Titanium implant in the skull to block the gap between the brain and the sphenoid, making an adjustment of shrinking the



eye socket and cheekbones, cutting the drooping eyelids to lift the eye muscles, and improving the physical appearance of Thien Nhan's face. Ten days after the major surgery, he was discharged to celebrate the Lunar New Year holiday with his family.

In addition to treatment of youngsters associated with the Children of Vietnam Foundation, Dr McKinnon also received about 20 cases from other charities and medical units. Notably, the process of examination and treatment of all cases mentioned above took place at FV Hospital at the request of Dr McKinnon. This was because he highly appreciated the quality of FV's medical services. Especially the surgery room equipped with modern machinery with the emphasis on post-operative care - which ensures the best surgical results and speedy patient recovery. Accordingly, from January 15-17, 2019, FV Hospital arranged clinics, and doctors to support the interpretation and provide the necessary equipment and medicine for Dr McKinnon.

FV HOSPITAL LAUNCHES A VARIETY OF NEW HEALTH SCREENING PACKAGES

FV introduces a series of new health screening programmes which relate to many different diseases and conditions:

Screening Package	Price
Sexually Transmitted Disease	VND 3,300,000
Diabetic Retinopathy	VND 1,200,000
Sleep Apnea	VND 2,310,000
Newborn Hearing	VND 550,000
Coronary Heart Disease Package 1	VND 7,300,000
Coronary Heart Disease Package 2	VND 3,800,000

In addition, FV still offers cancer and vascular screening packages, which include:

Screening Package	Price
Oral Cancer	VND 2,540,000
Prostate Cancer	VND 1,630,000
Breast Cancer	VND 1,350,000
Cervical Cancer	VND 1,910,000
Colorectal Cancer - (optical colonoscopy)	VND 6,800,000
Colorectal Cancer - (virtual colonoscopy)	VND 4,600,000
Vascular Screening	VND 3,530,000

The great advantage of FV's health screening programmes is the professional and swift examination procedures, helping save time for clients. The screening programmes are carried out by a team of highly specialized FV doctors, with state-of-the-art techniques and equipment to help customers detect diseases more promptly and accurately.

FVH PARTNER PROGRAMME

Referral doctor

Doctors who are non - employed by FV hospital to refer patients for screening (imaging, laboratory), medical examination, appoint patients to treat at Internal Medicine, General Surgery or Oncology at FV

External doctor

Doctors who are non- employed by FV hospital but have a right to nominate their patients to be admitted to FV and to use the facilities of the hospital to treat, operate or deliver their patient at FV