## No.4 - May/ 2022

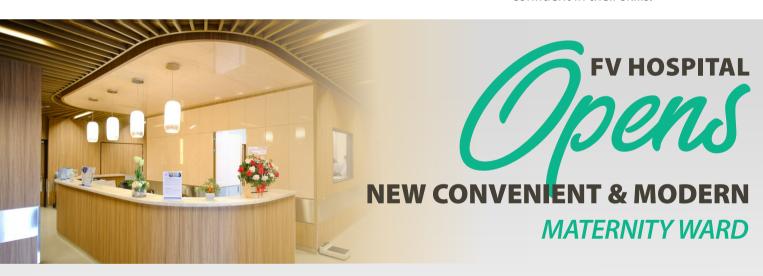
## FV HOSPITAL ACHIEVES ITS THIRD CONSECUTIVE CERTIFICATE

n April 2022, FV Hospital admirably achieved the JCI **Quality Gold Seal certification** for the third time, following the original accreditation in 2016 and re-accreditation in 2019. The achievement of the Gold Seal Certification for the third time once again demonstrating the determination of the entire FV team to realise the ambition of becoming the leading medical service provider in Asia. Even more proud when in this 3rd consecutive JCI certification, we achieved an impressive score: 98% out of nearly 1,200 rigorous criteria of JCI. Therefore, FV was highly appreciated by the expert team of JCI in the recent quality appraisal.

JCI has become the culture of FV, a process as natural as the breath of each member, because JCI is a process. Gaining JCI quality certification this time with a score of 98% proves that, despite the pandemic causing many changes, nothing has changed the habit of complying to international standards, from each individual to the he entire team. All procedures from consultation. examination, diagnosis, treatment and rehabilitation; and with allied services such as the procedures, hygiene aseptic waste management, infection prevention; or maintenance of medical equipment, facilities and other utilities, all in working seamlessly in accordance with international JCI standards.



Compliance with JCI reduces errors and medical risks for patients, contributes to the protection of the medical team, and helps each member to become more confident in their skills.









fter a period of upgrading and repair, the inpatient obstetrics and gynaecology ward has returned to work with a completely new look, more luxurious and more comfortable, providing patients with quality and higher standard of service.

The new Maternity Ward - Obstetrics and Gynaecology Department retains the same room structure as before, including: double room, single room and VIP room with modern and comfortable furniture and luxurious warm brown tones to bring a feeling of relaxation and cosiness for new mother and

child. The baby bath area has also been renovated with anti-slip floors, spacious and comfortable tubs to help babies relax and bathe safely.

With the innovation of Maternity Ward, FV hopes to bring many amenities, contributing to increase customer satisfaction when choosing childbirth, treatment and maternity care at the Hospital. The hospital will constantly improve and develop our staff, equipment and facilities. All for the purpose of providing the safest and most effective healthcare services for our patients.





## TIMELY INTERVENTION TO SAVE A PATIENT

## With Cerebral Aneurysm Rupture

A 43-year-old Korean patient named LS came to FV Accident and Emergency Department with severe headache. One day earlier, the patient had a sudden and persistent headache with increasing intensity. The CT scan showed that the patient had a subarachnoid haemorrhage. Doctors perform contrast injection and discovered that the patient had two anterior communicating aneurysms about 3.5 mm in size, one ruptured aneurysm was causing subarachnoid haemorrhage.

The patient was urgently transferred to the Catheterisation Laboratory for Doctor Nguyen Minh Duc - Department of Neurosurgery & Vascular Intervention and his team to conduct endovascular intervention to treat the aneurysm. Through the modern digital subtraction angiography (DSA) system, Dr Duc used a catheter that was threaded through the femoral artery in the groin to carefully inserted metal coils (coils) into the aneurysm sac in the brain, to prevent blood flow into the aneurysm, and prevent re-rupture. The procedure ended successfully after 3 hours, the patient was discharged from the hospital after 3 days of intervention and the headache symptoms were completely gone.

Dr Nguyen Minh Duc said: "Compared to the old method of opening the skull and directly accessing the brain to repair the aneurysm; endovascular intervention is a minimally invasive method, clogging the aneurysm right after the intervention with faster recovery time and shorter hospital stay."

A brain aneurysm is a bulge or bulges of a part of the brain's blood vessel wall at a point where the wall of the blood vessel

is weakened. Where the aneurysm forms, the wall of the blood vessel becomes thinner and weaker. Because the vessel wall is too thin, it can easily rupture, causing blood flow into the space around the brain, called the subarachnoid space, causing subarachnoid haemorrhage. Blood can spill into the cerebrospinal fluid system or into the brain parenchyma, causing a haematoma in the brain. This can irritate, damage, or destroy nearby brain cells. In severe cases, bleeding can cause brain damage, paralysis, coma, or even death.

At FV Hospital, in addition to a team of highly qualified and experienced doctors, the available modern Cath-lab equipment system has provided patients more opportunities to access advanced techniques, help detect and timely treatment, increase the success rate and survival time after surgery.







To make an appointment with Doctor Nguyen Minh Duc, Neuro-Surgery & Spine Surgery Department, please contact, (028) 5411 3333, ext: 2000

FV HOSPITAL IMPLEMENTED



SCREENING PROGRAMME FOR CHILDREN



From May 2022, FV Hospital has implemented a free flat Feet screening programme for all children visiting the FV Paediatric Department. This helps detect and allow early intervention to help children develop a strong and healthy musculoskeletal system.

When visiting the Paediatric Department, the children will be supported by nurses to measure and take pictures of their feet with specialised imaging equipment, quickly and non-invasively. Children with signs of flat feet will be directed to the ACC Clinic for advice and appropriate treatment

Signs of flat feet disease that can be easily observed with the naked eye are as follows:

- Children walk with V-shaped feet
- · Knees rotate misaligned and tend to pinch together
- The ankle is rotated inward or outward
- When standing, the foot will not have a hollow but completely touch the floor

According to doctors, the period from 3 to 7 years old is considered the most ideal period to wear orthopaedic insoles for children with flat feet. At this time, the foot bone structure will be easier to change more effectively than children at an older age. However, even when they are over 7 years old, children or even adults are encouraged to wear orthopaedic insoles to help improve their condition and prevent future effects on the knee and back joints.



For more information about Flatfoot Screening, please contact FV Paediatrics

(028) 5411 3333, ext: 1231 or 1276



Chiropractic Clinic

ACC is a member of the FV Group providing the following services: chiropractic, orthopaedic flat feet, treatment of scoliosis, prevention and treatment of sports injuries, manual therapy, physical therapy, and specialised rehabilitation including stroke and pulmonary rehabilitation. In addition to treating patients with no indications for medication or surgery, after merging into FV, these services will complete the treatment service for patients of specialties at

FV such as Bone and Joint Centre, Imaging, Neurosurgery, Paediatrics, Obstetrics and Gynaecology, Cardiology, Osteoarthritis, Hy Vong Cancer Care Centre, Covid-19 Treatment Department... In contrast, patients who come to ACC for examination and treatment when indicated for treatment with medical or surgical methods will be transferred to continue treatment at FV Hospital.

ACC operates according to international quality standards and has a team of highly qualified doctors and technicians, modern facilities and equipment. Owning ACC will be an addition and expansion of the ecosystem in the healthcare field for FV, in order to meet the diverse needs of patients' treatment, helping them have more choices in medical examination services and treatment, receive comprehensive care, increase service experience...